

## **Managing User Accounts**



# Agenda

- How do I log into the CBX Portal?
- How Do I Edit the Details of My User Account?
- How Do I Reset My Password?
- How do I Retrieve a Forgotten Password?



## How do I Log Into the CBX Portal?

- You can access the login screen in three ways
  - From the Telematics product page on the Versatile Website
  - Going to <u>WWW.VERSATILE-CBX.COM</u>
  - Going directly to the Login Page at <u>PORTAL.VERSATILE-CBX.COM</u>
- Once you are at the login screen, you will need your UserID (email) and password to get into the Portal





#### How Do I Edit the Details of My User Account?

- Your farm and your personal account will be created by the CBX team when you purchase your new tractor
- NOTE: Any of this information can be updated later by pressing "Edit" under your farm logo on the Organization screen





## How do I reset my password?

- Option 1:
  - Edit your password from the "Users" list
- Option 2:

BVI Dealer 💄

Settings

Youtube

Sign Out

Documentation

Privacy Policy

Help

Edit your password from your personal "Settings" screen

V

User Settings

Basics

First Name

Last Name

Profile Photo

Email

Phone

Home Company

Basics Subscription:

Мар

BVI

Dealer

(204) 391-0484

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Email Email SMS



### How Do I Retrieve a Forgotten Password

- Select "Forgot your Password?" on the login screen
- Request a new password
- Update your password after receiving the new password via email



